



Harbour Centre



NEWS AND VIEWS

FALL/WINTER 2008

## WE'RE BEATING THE ODDS ON PARKADE THEFT

Over the past three years, Harbour Centre has reduced theft from vehicles in its parkades by 93 per cent, a remarkable achievement that has earned it the Vancouver Police Department (VPD) Safer Parking Initiative Certificate.

Harbour Centre's management team embarked on a number of parkade improvements that met or exceeded the criteria for the VPD's Safer Parking Program. It resulted in a dramatic reduction in crime that was unique in Vancouver.

VPD Constable Jeff Campbell, who heads up the Safer Parking campaign, wants to see at

least 20 to 25 per cent of parkades in Vancouver follow Harbour Centre's example and become a part of this initiative and become certified.



Douglas Hume, General Manager of Harbour Centre Complex, said achieving such outstanding suc-

cess was a team effort and thanked his staff, parkade managers Impark and Fusion Security for their assistance.

"Improving the safety and comfort of our tenants and everyone involved should be justifiably proud."

The Safer Parking Initiative recognizes parking lots that have met specific criteria set out by the VPD that have been proven to reduce crime. These lots are then rated on their qualities: Bright lighting with white painted walls and ceilings to reflect light; graffiti free cleanliness; clearly marked and numbered stalls, and appropriate signage outlin-

ing all exits. Parkades are only certified if the incident rate is less than one for 5,000 vehicles parked.

Beyond the requirements of the program, Harbour Centre has undertaken a number of its own initiatives to reduce vandalism, trespassing and theft from vehicles. This includes the installation of several CCTV cameras that are monitored 24/7, six Code Blue emergency telephone stations with direct voice contact 24/7, a new fire alarm system, and a secure camera monitored bike storage compound.

For more information please visit: [www.SaferParkingVancouver.com](http://www.SaferParkingVancouver.com)

## SAFETY ... IT'S AS CLOSE AS A CODE BLUE BUTTON

Harbour Centre has created a comfort zone where once there was apprehension.

As part of its program to improve safety and comfort for its tenants and employees, Harbour Centre has installed six Code

Blue boxes in both of its parkades at 555 West Hastings and 450 West Cordova.

With the push of a button an individual is directly connected to security 24/7. The boxes are equipped with blue strobe

lights that draw attention while a security camera zooms in on the individual.

In addition a tenant can ask for a Safe Walk to their vehicle in the company one of our Fusion Security staff.



HARBOUR CENTRE IS AN ENVIRONMENTALLY FRIENDLY BUILDING



## SAFER PARKING TIPS

Two simple steps to protect your car from a break in:

- **Park in a well lit area whenever possible.**
- **Remove everything from your car including sunglasses, loose change, cigarettes, CD's and clothing. Thieves will steal anything.**

*(Courtesy VPD)*

## GREEN YOUR BUSINESS

BC Hydro's Top Ten list to help conserve energy :

1. **Form a Green Team.**
2. **Minimize heat loss.**
3. **Upgrade lighting.**
4. **Appoint an Energy Manager.**
5. **Buy sustainable/ recyclable supplies.**
6. **Conduct a waste Assessment.**
7. **Have a lighting plan.**
8. **Turn off equipment when not in use.**
9. **Avoid disposable dishes and bottled water.**
10. **Turn lights off when not in use.**

*(Courtesy BC Hydro)*

## PANDEMIC PLANNING-ARE YOU READY?

### PANDEMIC PLANNING CHECKLIST

Pandemics are like earthquakes. They are deadly and they are inevitable.

Every 10 to 40 years for the past 200 years a pandemic has hit North America. It is important for groups, communities, and business alike to be prepared and have a plan in place. When a pandemic occurs, there can be a strong impact to individuals and companies due to high absenteeism, overwhelmed health care facilities, reduced community services, as well as social disruption.

Extensive planning for pandemic influenza is ongoing at the international, national, regional and provincial levels. By following a few guidelines, families, business owners and the

- Have an emergency kit on hand with medical supplies and at least a three-day supply of food and water for all people and pets in your household.
- Get annual influenza vaccinations to boost your immune system
- Teach your children good hygiene habits.
- Wash your hands frequently before eating and after using the washroom. Keep soap at each kitchen or bathroom sink.
- Stay home when you are sick. It's the best way to stop the spread of infection.
- Cover your cough and sneeze with a tissue that you throw away immediately.
- Eat healthy foods and get regular exercise to boost your immune system and help protect yourself and others from influenza.
- Designate an out-of-town relative or friend to act as a common contact for your family members.

*(Courtesy Fraser Health Authority)*

## HARBOUR CENTRE CONSTRUCTION TEAM IS MAX-ED OUT

The Harbour Centre Construction Team , Luke Kerton and Spiros Varelis, have been as busy as ever. With 20 projects on the go at any given moment they're happy to welcome Melissa Biggs-Immonen back from maternity leave. Meet the newest member of the Team ... little Max.



## A WARM WELCOME TO THE NEW & RE-NEWED

We would like to welcome our new tenants Viterra Inc. to the 20th floor and Carbon Friendly Resources to the 25th floor of Harbour Centre. Thank you to one of Harbour Centre's

longest standing tenants, Dr. Matrick and Dr. Abdel-Barr for renewing their lease. Harbour Centre remains more than 97% leased. We currently have 2,700 square feet available on

the 14th floor and 1,900 square feet on the 17th floor. For further leasing enquiries please contact Harbour Centre's Leasing Coordinator, Sophie Perndl at 604-899-7365.

## FANTASTIC RECYCLING TIPS!!!

Did you know that the annual waste generated in Canada from gift-wrapping and shopping bags adds up to over 545,000 tonnes.

If every family reduced its weekly waste during the holidays by just one kilogram, we could eliminate 24,000 tonnes of garbage.

Here are some tips to keep in mind for a greener Christmas.

- Buy only what you need
- Take reusable bags

with you when you shop

- Be a mindful shopper, and as you shop, be aware of the materials that you are purchasing in the packaging for items you buy.

- Avoid trendy items, buy quality items that will not end up in the garbage in the next few months.

- Consider purchasing experiences instead of traditional gifts, such as tickets to a concert or play, or

movie passes.

- If you purchase a new computer consider donating your old one to a charity that will refurbish it for use in schools or libraries.

If you are ever unsure what you can recycle call the Recycling Council of BC at **604-Recycle**.

**“Remember the best way to reduce waste is to not create it in the first place.”**

## Contact us

**Retail Mall Manager**  
**Vi Block**  
**604-899-7366**

**Property Manager**  
**Antonio Dal Sasso**  
**604-899-7390**

**Leasing Coordinator**  
**Sophie Perndl**  
**604-899-7365**

**Tenant Services**  
**Coordinator**

**Lee-Ann Holbrook**  
**604-899-7385**

## THE TEAM GETS BETTER

Harbour Centre would like to welcome two new employees to the team:

Cristina Ling is on the reception desk. Her extensive background in the customer service industry will help serve our tenants.

Welcome back Toli Sidiropoulos as Energy Manager. Toli will be our BC Hydro liaison and will be working on energy conservation initiatives.

## MEET ROBERT ETHELL ... THE PHOTOGRAPHER

Usually we see SerVantage Cleaning employee Robert Etchell working diligently in and around Harbour Centre helping keep the building looking its best.

Now we can see another side of this amazing worker. He's also a published photographer. His book is titled The Fer-

ries of British Columbia. Inside you will find a beautiful photographic tour of the many ferries that ply our coastline.

To see more of Robert's work please visit:

[www.worldshipsociety.com](http://www.worldshipsociety.com)



*BC Ferries Spirit of British Columbia*

## ALL SMILES IN THE PUMPKIN PATCH



This year's Halloween Pumpkin Patch in the Lower Mall attracted a large number of costumed characters. Thanks to the generosity of tenants, shoppers and employees, like Lee-Ann Holbrook (left), this year's two day Halloween event in the Lower Mall raised more than \$600 for the local Food Bank.

## WELCOME TO THE FAMILY!

Opening in February 2009, our newest tenant is Sightline Tours, Vancouver's premier Sightseeing Company.

Sightline Tours received the United Motorcoach Association's 2008 Green Highway Award for being the greenest sightseeing company in North America.

Also opening in early December, Murat Madazli and Jack Tekbas will be providing C.G.A. services in the Upper Mall.

Heather's The Flowershop will be open and accepting orders in time for Christmas at 422 West Cordova Street.

## HERE COME THE HOLIDAYS

It's time for Harbour Centre to sparkle like a giant Christmas tree in the heart of Vancouver. December 1st the Centre will light up and the festivities will begin.

It wouldn't be Christmas without music and the Amicus Music Duo bring their piano and clarinet to the Lower Mall from noon to 2 p.m. every Monday, Wednesday and Friday December 1 through Christmas Eve.



Then from noon to 2 p.m. on Tuesdays, you can enjoy the soothing sounds of jazz and Thursdays the Vancouver Thunderbirds Barber-shop takes over with their delightful Christmas selections.

### HOLIDAY HOURS

Monday-Saturday:  
10 a.m to 6 p.m.  
Dec. 1 - 24.  
(Closed Dec. 25-26)